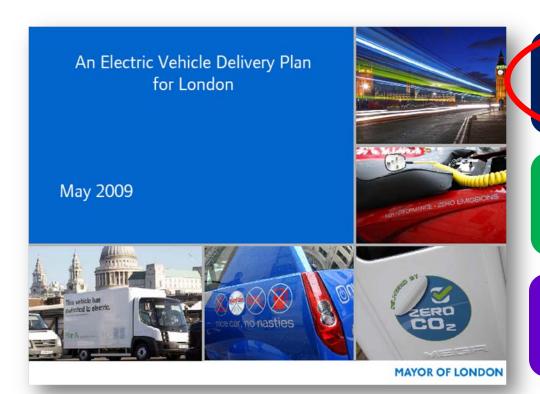


Electric Vehicle Delivery Plan



Infrastructure

Vehicles

Incentives, Marketing and Communications



Charging infrastructure

- 25,000 charging points across London by 2015
- 22,500 charging points in workplace car parks
 - Business fund' to provide financial support to businesses
- Network of 2,500 publicly accessible charging points
 - 2,000 in public car parks
 - 500 on-street
 - Accessible to all registered users subscription scheme
 - A mix of 'standard', 'fast' and 'rapid' charging points
- All Londoners within one mile of a charging point by 2015

Homes

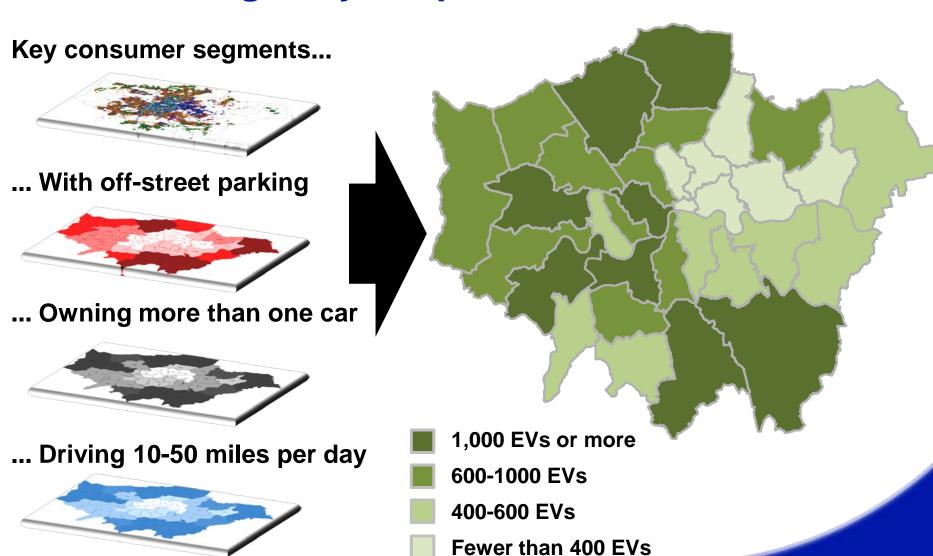
22,500
at workplaces

500
on-street
in car-parks

Publicly accessible charging network



Estimating early adopters in 2015...





A number of locations will be targeted



Residential areas

 Likely early EV adopters with poor off street parking

Transport hubs

 Train and Underground station car parks, airports

Public car parks



UNDERGRO



Retail car parks

 Could make 'fastcharging' a costeffective option



Town Centres

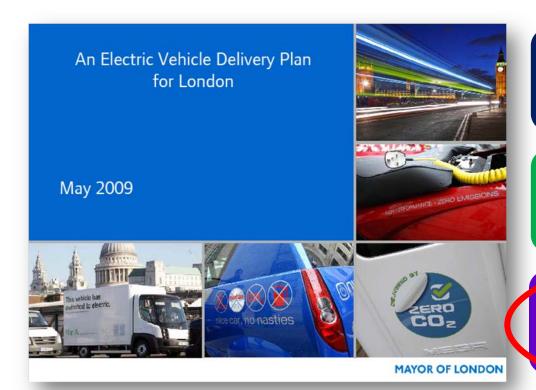
- Town centre destinations
- Dedicated parking bays will be available







Electric Vehicle Delivery Plan



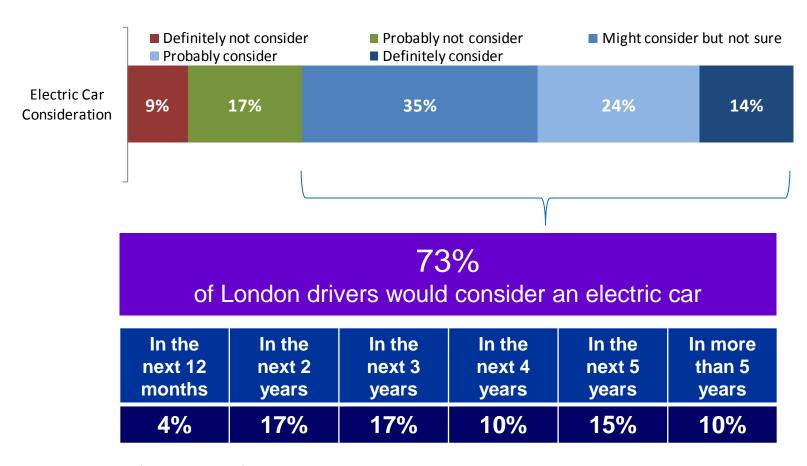
Infrastructure

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High interest in EVs among London drivers



21% of London drivers would consider an EV in the next 2 years



The electric car market continuum

Current Near Far

- High car dependency
- Passionate about cars
- 91% multiple car owners
- New car buyers
- EV as an additional car
- Higher income
- Older
- Early adopters
- Willing to pay a premium
- Fairly environmentally conscious

- Average car dependency
- Passionate about cars
- 47% multiple car owners
- Half new car buyers
- EV as a replacement car
- Above average income
- Early adopters
- Trendsetters into fashion
- Very environmentally conscious or claimed green credentials

- Lower car dependency
- Not passionate about cars
- 33% multiple car owners
- Second-hand car buyers
- EV replaces only car
- Lower income
- Younger
- Late adopters
- Wait for price to reduce
- Not especially environmentally conscious



People are motivated by saving money

Very high levels of confidence that electric cars will reduce costs

Current



88% of electric car owners believe owning an electric car saves them money

Near



87% of the electric car near market believe owning an electric car would save them money

Far



69% of the electric car far market believe owning an electric car would save them money



Day-to-day convenience of electric cars

- The main benefit of electric vehicles for owners is a low-stress car dependent lifestyle day to day
 - Majority of current owners have high disposable income and cost benefits are not just about rational cost saving
 - Owning an electric vehicle takes away many of the stresses of driving in London, e.g. parking meters and fines, congestion charge
- Current owners often incur additional costs (rational and emotional) of owning an electric car:
 - Battery issues and replacements
 - Managing borough interactions inconsistencies in parking and getting kerbs dropped for charging



Current and near market united by a passion for cars

Current Near Far

We have three, one for me, one for my wife and one always plugged in just in case It's the next generation in cars

It's the fact that the power is just there with a battery – no delay, put your foot down and off you go!

My car gets photographed more than I do, the attention is brilliant!

I went to the Frankfurt motor show, they look incredible



Key differentiators in the market

- Electric car owners are more likely to:
 - Have a higher mean weekly mileage
 - 74 miles for owners vs 44-50 miles for potential users
 - Have a higher mean household income
 - £79k pa for owners vs £47-56k pa for potential users
 - Be based in inner London
 - 54% for owners vs 28-30% for potential users



Most electric car owners show commitment to buying electric cars again in future



80% of electric car owners intend to replace their EV with another electric car

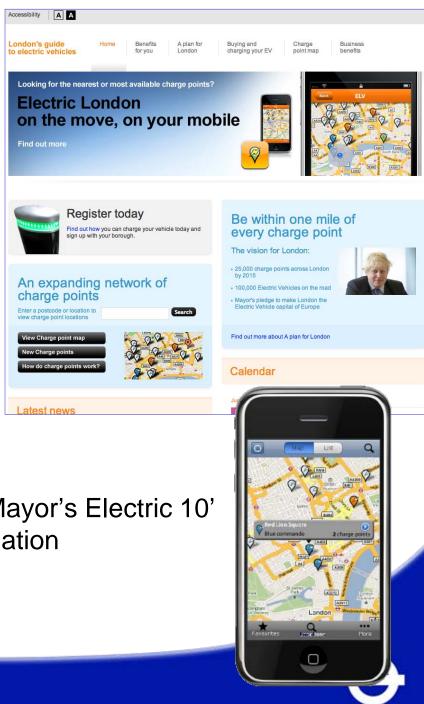
"It is just common sense, I drive into London every day, it is worth it." "I love it, my life is so easy, I'd buy another in a heartbeat."

"I am not sure I will, now my daughter is not needing a lift to school. I may just go back to getting the bus" "I moved into
Westminster, there is no
parking and the cost of
the congestion charge is
reduced for residents
anyway, so I may go back
to a petrol car"



Pan-London scheme and website

- A new brand for charging
- One scheme
 - Annual membership fee
 - Access to the 2,500 public charging points with electricity free at the point of use
 - A call centre for help and advice
- One website
 - Location and availability
 - Case studies including 'The Mayor's Electric 10'
 - Key facts and consumer information
 - Myth-busting
 - Home vehicle charging advice



Marketing and communications

- Communication is critical to kick start the electric vehicle market
- Education programme to create behaviour change
 - Museum exhibits
 - Road shows aimed at likely early adopters and businesses



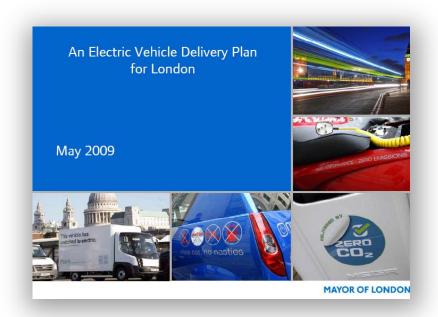


In summary - Electric Vehicle Delivery Plan

- 100,000 electric vehicles as soon as possible
- 1,000 electric vehicles in the London government fleet by 2015
- Support adoption by councils, businesses, car clubs and Londoners
- Target of 25,000 charging points by 2015
 - Majority in workplaces, but 2,500 in car parks and on-street
 - 20% of car parking spaces in new developments must be equipped with charging facilities
- Commitment to maintain Congestion Charge exemption
- Aim to harmonise parking and other incentives across London
- Single brand and communications strategy to support uptake



Political commitment is critical





London to be the 'greenest city'





Mayor unveils plan to turn London into 'electric car capital of Europe'

